

questionnaires and tests





Knight Chapman Psychological (KCP) is a specialist consultancy of Chartered Occupational Psychologists.

Established in 1988, KCP is a leading provider of assessment and consultancy solutions at work. Our goal is to make the theory, principles and practice of applied psychology more accessible to businesses, public sector organisations and individuals across the globe.

Our extensive portfolio of products and services includes:

- Ability and Aptitude Tests
- Assessment/Development Centre Exercises
- Personality and Motivation Questionnaires
- Management Development Tools
- BPS RQTU Training
- Training in Assessment Techniques
- Individual and Group Assessment
- Dyslexia Screening
- Occupational Cognitive Behavioural Therapy
- Cognitive Hypnotherapy



questionnaires and tests

Personality and Motivation Questionnaires

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managerial and professional profiler





MAPP is a unique normative, self-report personality and motivation questionnaire. It provides an assessment of typical preferences on 19 personality dimensions (clustered in People, Task and Feelings domains), and 14 motivational and values dimensions.

MAPP was developed as an integrated questionnaire which explores BOTH personality and motivational dimensions. Extensive research and experience over 20 years as practical, professional occupational psychologists enabled us to maximise the effectiveness of existing personality questionnaires whilst minimising their limitations and redundancy.

Whilst other questionnaires give an insight into underlying personality traits and behavioural preferences, MAPP includes the important **fourth dimension** of values and motivation.

MAPP can be administered online, in paper-and-pencil format or by PC.

MAPP SOFTWARE enables assessors to administer, score and produce a range of interpretive reports on-screen. These include reports for executive use, preparation for interviews, developmental reports for candidates and predictions about Team Types and possible Leadership Styles, as well as summaries of potential strengths and limitations against Management Competencies.

Also available is MAPP-8, a shorter format of the MAPP questionnaire, based on identical scales as MAPP, but requiring less administration time (typically 25-30 mins).

QUOTATION FROMTHE BRITISH PSYCHOLOGICAL SOCIETY'S REVIEW OF LEVEL B INSTRUMENTS

"Overall, the MAPP is a well constructed, easy-to-use questionnaire which gives information on a range of occupationally relevant scales relating not only to personality but also to work-related values. It is, therefore, a potentially powerful instrument for the full range of uses in employee selection, development and guidance at the managerial and professional level and offers considerably more than many other popular instruments which deal exclusively with personality."



THE MAPP SCALES

TASK

Free-

Thinking

Strategic

Distractable

Systematic

Cautious

Intuitive

PEOPLE

Affectionate Sociable Confident Convincing Perceptive Candid Assertive Uncompromising

RESPONSE STYLE

Central Tendency Self-Critical

The MAPP Platinum Report provides:

A full narrative report on each of the four domains Summary of strengths and limitations Leadership style Primary **AND** secondary team role descriptions Prediction of Jungian Type A schedule of "unusualness" in the candidate profile

The MAPP Executive Profile provides:

People, Task, Feelings and Values scores Leadership Style scores Team Type scores Predictions of Managment Competence Predictions of Organisational fit Prediction of Jungian Type

FEELINGS

Self-Assured Material Wealth Anxious Sensitive Expressive

Competition Results Recognition Personal Authority Responsibility Intellect Novelty Self-Expression Altruism Intimacy Levity Security Work

VALUES

|--|--|

MAPP has been designed specifically for use with managerial and professional populations. It is appropriate when assessing high potential graduates, managers, senior executives and professionals at all levels.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, OPQ^(R) or CPI may access MAPP on completion of a FREE **upgrade programme.**

benefits

Many MAPP users have "converted" from the $\mathsf{OPQ}^{(R)}$ and 16PF. Among the benefits that they find are:

- Very high scale reliabilities median reliability 0.82
- Elimination of scale redundancy
- Insights into potential satisfiers and dissatisfiers in relation to both job context and content
- Heterogeneity of items
- Speedier administration times only one questionnaire to complete
- Tailoring of computer generated reports
- Fewer problems associated with questionnaire "overuse"
- Competitively priced no expensive licensing or leasing fees
- Full range of administration options
- Broad range of uses selection, development, coaching and counselling



Administration: online pc-based

paper & pencil

£

75.00*

33.00*

Online: Admin/platinumreport Admin/profile chart PC-based:

PC-Dased:Software shellFoCMAPP Units (each)10.00*

PC unit allocation & costs:	
25 pc admins + profile/report	1500.00*
25 profile/report (P&P admin)	1000.00*
25 report only (P&P admin)	750.00*
25 profile only (P&P admin)	250.00*

 Paper & pencil:

 MAPP Manual
 70.00

 MAPP booklets (5s)
 112.50

 Part 1 answer sheets (25s)
 70.00*

 Part 2 answer sheets (25s)
 70.00*

 Profile charts (25s)
 125.00*

 Set of scoring keys
 70.00*

* Subject to VAT @ 20%



personality and motivation profiler

pmp

The PMP is a self-report personality and motivation questionnaire specifically designed for non-managerial positions. It provides an assessment of typical preferences on **22** personality and motivational dimensions relevant to effective performance in graduates, sales, customer service and call centre personnel, telesales, administrative and IT support staff roles.

The PMP is an integrated questionnaire that explores BOTH personality and motivational dimensions. Whilst other questionnaires may give an insight into underlying personality traits and behavioural preferences, the PMP continues KCP's approach of including the critical fourth dimension of values and motivation.

The PMP is available in paper & pencil format, as well as online, PC and PDA format. The latter three formats provide the additional benefit of summaries of potential strengths and limitations; predictions about performance against pre-defined competencies and suggested questions for probing candidates at interview.

The PMP can be tailored to specific client needs so that the online version can include a report on the match between the candidate and job requirements.

The questionnaire can typically be administered in as little as 30 minutes.





THE PMP SCALES

Interpersonal

Sociable Confident Convincing Empathetic Team-focused Flexible

Response Style Self-Critical

Task

Proactive Innovative Systematic Detailed Reliable

Personal

Resilient Positive Energetic

Work

Results Change Self-directing

Work

Material Wealth Competition Recognition

The PMP Interview Report provides:

A full narrative report on each of the four domains Summary of strengths and limitations Expert questions for the assessor

The PMP Profile Chart provides:

Interpersonal, Task, Personal and Work scores



PMP has been designed specifically for use with non-managerial populations including graduates, sales people, customer service and call centre personnel, telesales, administrative and IT support staff roles.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, OPQ^(R) or CPI may access PMP on completion of a FREE **online upgrade programme.**

benefits

- Strong reliability and validity data
- Insights into both personality and motivation
- Heterogeneity of items
- Speedy administration times
- Tailoring of computer generated reports
- Competitively priced no expensive licensing or leasing fees
- Full range of administration options
- Suitable for selection, development, coaching and counselling



Administration: online pc-based

pc-based
 paper & pencil

£

Online: Admin/interview report Admin/profile chart	50.00 20.00	*
PC-based: Software shell PMP units (each)	FoC 10.00	*
PC unit allocation & costs: 25 pc admins + profile/report 25 profile/report (P&P admin) 25 report only (P&P admin) 25 profile only (P&P admin)	1375.00	*
Paper & pencil: PMP manual PMP booklets (5s) Answer sheets (25s) Profile charts (25s) Set of scoring keys	45.00 110.00 65.00 135.00 70.00	*

* Subject to VAT @ 20%



retail staff profiler





Part of the KCP Questionnaire Series, the RSP is a self-report questionnaire specifically designed for use in retail and other customer facing environments. It provides insights into a range of characteristics that are critical to successful retail sales performance.

Derived from many job analysis studies that KCP has conducted over the past 20 years, the RSP scales were selected for their ability to predict high performers in fashion sales, general retailing and supermarket environments.

Our research has enabled us to develop profiles that cover a very broad range of retail positions from sales assistants, counter assistants, checkout operators, fresh food sales people and shelf fillers.





THE RSP SCALES

Confident

Empathetic

Systematic

Conscientious

Detailed

Resilient

Energetic

The RSP Profile and Report provides:

A full narrative report on each of the scales

Graphical representation of the scores

retail staff profiler



The RSP is suitable for use with sales assistants, counter assistants, checkout operators, fresh food sales people and shelf fillers.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, $OPQ^{(R)}$ or CPI may access RSP immediately.

benefits

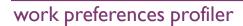
- High reliability
- Proven to predict above average performance
- Can be administered via paper & pencil or online
- Quick to administer (approx 10-12minutes)
- Competitively priced no expensive leasing fees



	Online: Admin/profile chart Admin/report Paper & pencil: RSP admin & scoring RSP booklets (5s) Answer sheets (25s) Profile charts (25s) Scoring keys	£ 6.00 * 6.00 * 105.00 70.00 * 105.00 * 20.00 *		



work preferences profiler





Part of the KCP Questionnaire Series, the WPP is a self-report questionnaire that is designed for use with a range of operative, semi-skilled and skilled occupations.

Our research over the past 20 years has enabled us to conduct a range of job analysis studies focused on identifying the characteristics of successful performers. Perhaps unsurprisingly, we found consistent patterns: a focus on teamwork, structuring of tasks and energy are at the core of success in many settings.

As with all our questionnaires, KCP is able to provide users with tailor-made online reporting and profiling solutions.





THE WPP SCALES

Sociable

Team-focused

Systematic

Reliable

Detailed

Resilient

Energetic

The WPP Profile and Report provides:

A full narrative report on each of the scales

Graphical representation of the scores





The WPP has been designed for use with operator, semi-skilled and skilled occupational groups.

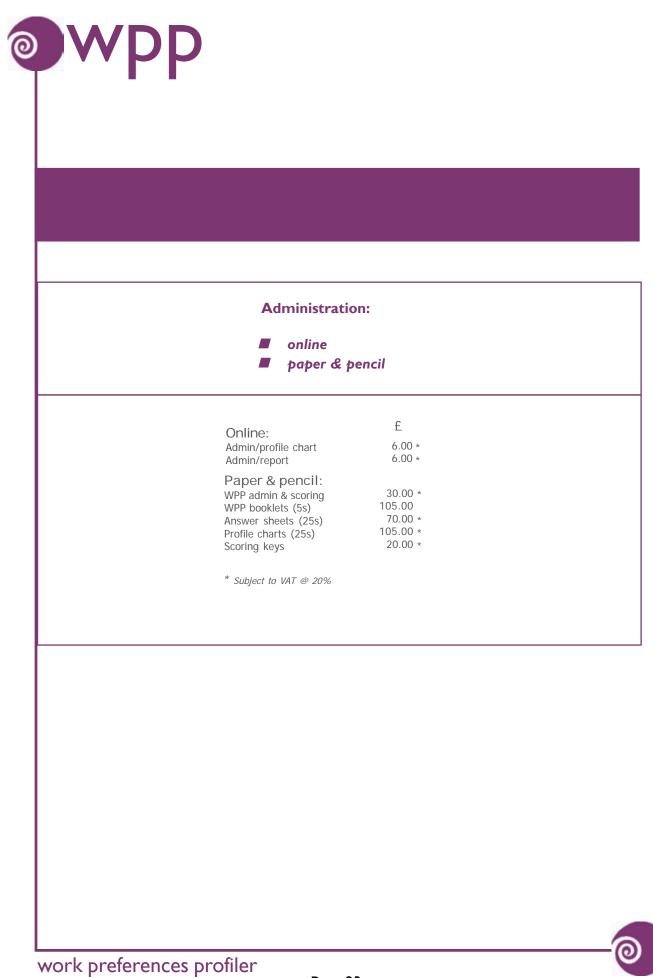
Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, $OPQ^{(R)}$ or CPI may access WPP immediately.

benefits

- High reliability
- Proven to predict above average performance
- Can be administered via paper & pencil or online
- Quick to administer (approx 10-12minutes)
- Competitively priced no expensive leasing fees





leisure services profiler



leisure services profiler



The LSP is a self-report questionnaire specifically designed for use in the leisure industry: hotels, catering, pubs and clubs. It allows the assessment of behavioural characteristics that are associated with high performance.

KCP has conducted extensive research into the relationship between personality and effectiveness in a broad range of leisure environments spanning major brands in food catering, pub chains and independent breweries.

Significantly, we have established that each of these environments requires similar characteristics, albeit distributed differently depending upon job role.

Our research has enabled us to develop profiles that cover a very broad range of leisure services occupations from assistant managers through bar staff, waiting staff and kitchen staff.

In one major study with a national food-based pub operator, the LSP was used to select employees for new house openings. Profitability over a 9 month period was compared with houses that had used conventional job interviews. The LSP was found to have significantly outperformed the typical interview process.





THE LSP SCALES

Confident

Empathetic

Assertive

Proactive

Conventional

Resilient

Self-critical

The LSP Profile and Report provides:

A full narrative report on each of the scales

Graphical representation of the scores

Tailored output for varying job roles

leisure services profiler



The LSP is suitable for use with a range of occupations in the leisure industry from assistant managers through to bar staff, waiting staff, receptionists and kitchen staff.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, $OPQ^{(R)}$ or CPI may access LSP immediately.

benefits

- High reliability
- Proven to predict above average performance in hotel/catering environments
- Can be administered via paper & pencil or online
- Quick to administer (approx 10-12minutes)
- Competitively priced no expensive leasing fees

Administration:				
	■ online ■ paper & γ	pencil		
	Online: Admin/profile chart Admin/report Paper & pencil: LSP admin & scoring LSP booklets (5s) Answer sheets (25s) Profile charts (25s) Scoring keys	£ 6.00 * 6.00 * 105.00 70.00 * 105.00 * 20.00 *		



mapp-emotional intelligence



mapp-ei

Success in any role is a function of ability, personality and motivation. The original MAPP model addresses the latter two characteristics.

However, considerable research over the past three decades has highlighted the case for a subset of personality characteristics that are often referred to as Emotional Intelligence.

It is often noted that some people of high ability (intelligence) fail to perform as effectively as their cognitive skills might predict that they would. This gap between ability and performance can be accounted for by personality and motivational variables, and within the first of these, by traits that impact upon the capability to identify, assess and manage one's own emotions and, by extension, the emotions of others.

MAPP-EI was therefore developed as a complementary questionnaire to MAPP. It is not intended to be a replacement, but to be used alongside the main instrument, particularly in development settings.

Informed by the work of leading researchers such as Goleman, and refined by our experience in personality assessment over 35 years, MAPP-El provides an assessment of self-awareness, self-control, self-direction, awareness of others and relationships with others.



THE MAPP-EI SCALES

SELF-AWARENESS

SELF-MANAGEMENT

Emotional insight Self-assuredness Self-assessment Self-control Positive Conscientious SELF-DIRECTION

Innovative Proactive Adaptable

AWARENESS OF OTHERS

RELATIONSHIPS WITH OTHERS

Empathetic Team-focussed Collaborative Political Convincing Assertive

mapp-ei

MAPP-EI has been designed for use with most occupational groups, but has particular resonance with managerial and professional populations.

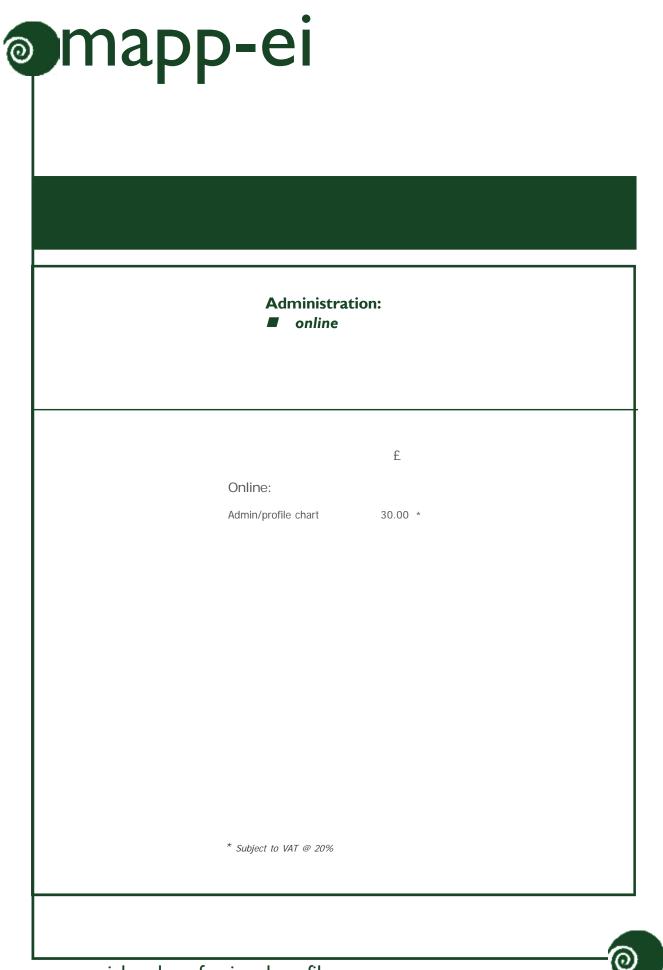
Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, OPQ^(R) or CPI may access MAPP-EI on completion of a FREE **upgrade programme.**

benefits

- High scale reliabilities
- Complements other personality assessments (MAPP, PMP)
- Tailoring of computer generated reports
- Competitively priced no expensive licensing or leasing fees
- Online administration
- Broad range of uses especially development, coaching and counselling





personal adaptability questionnaire

opaq

Part of the KCP Questionnaire Series, the PAQ is a self-report questionnaire specifically designed for use with individuals or groups. It provides insights into a range of personal characteristics that are critical when dealing with change or new challenges in the working environment. Change facilitators will find that the PAQ is a powerful tool when making individual or group change management interventions.

The PAQ dimensions are derived from Connor's groundbreaking model of personal resilience and adaptability to change. The 7 PAQ variables are measures of personal adaptability/resilience and act as predictors of whether the individual *at this time* is likely to be successful or unsuccessful when working with new challenges and changing circumstances.

- I have a positive outlook on the world. It is full of opportunities.
- I have a positive view of myself and my capabilities.
- I am open-minded and creative. I can cope with ambiguity.
- I recognise that others can help me and support me in times of change.
- I have a clear focus and sense of purpose.
- I have the ability to impose order upon chaos.
- I embrace novelty. The unfamiliar needs exploration not avoidance.



THE PAQ SCALES

Optimistic

Self-assured

Innovative

Collaborative

Purposeful

Structured

Proactive

The PAQ Profile and Report provides:

A full narrative report on each of the scales

Graphical representation of the scores



opaq

The PAQ has been designed for use at all levels. It is particularly useful with any individual or group that is confronted with change or new challenges.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Usersof other substantive questionnaires, e.g. 16PF, $OPQ^{(R)}$ or CPI may access PAQ immediately.

- A powerful change management tool
- Competitively priced no expensive licensing fees
- Can be administered via paper-and-pencil, PC or online
- Quick to administer (approx 10-15 minutes)

opaq

The PAQ has been designed for use at all levels. It is particularly useful with any individual or group that is confronted with change or new challenges.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Usersof other substantive questionnaires, e.g. 16PF, $\mathsf{OPQ}^{(R)}$ or CPI may access PAQ immediately.

- A powerful change management tool
- Competitively priced no expensive licensing fees
- Online administration
- Quick to administer (approx 10-15 minutes)

Administration:	
£ Online: admin/combined profile+report 25.00 *	
* Subject to VAT @ 20%	



influencing styles profiler







The ISP is a self-report questionnaire specifically designed to explore how a person typically goes about inluencing and gaining support from others. It provides a hierarchical pattern of scores that indicate the extent to which the individual uses the eight main differing approaches to influencing others.

The ISP comes in two formats - one for selection situations, and one for personal development.

In the selection context, the instrument acts as an adjunct to other selection techniques that help to build up a picture of the candidate's typical workplace behaviours.

For development purposes, it helps the person to consider whether they utilise either a full or limited range of influencing styles; the extent to which they are able to select an appropriate style to suit different circumstances; and, whether they wish to extend their repertoire of behaviours.





THE ISP SCALES

Rewarding/punishing Assertive persuading Setting example Political awareness Consulting Empowering Sharing vision Being dramatic

The ISP Profile provides:

A full description of each of the styles

Graphical representation of the scores



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ISP has been designed for use with both managerial and non-managerial population and is appropriate when assessing anyone who has to influence others in their role.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, $\mathsf{OPQ}^{(R)}$ or CPI may access ISP immediately.

- A powerful development tool
- Competitively priced no expensive licensing fees
- Can be administered via paper & pencil or online
- Quick to administer (approx 10-15 minutes)

Administration	:	
 online рарег & рег 	ncil	
 Online: Admin/ profile chart	£ 18.00 *	
Paper & pencil: ISP admin & scoring ISP booklets (5s) Answer sheets (25s) Profile charts (25s) Scoring keys	30.00 * 105.00 70.00 * 105.00 * 20.00 *	
* Subject to VAT @ 20%		



team effectiveness profiler





Part of the KCP Questionnaire Series, the **TEP** is a self-report questionnaire specifically designed for use with teams. Unlike many traditional questionnaires that focus on individual styles of working within teams, the **TEP** is a survey of the current group perceptions of the team.

The 3 **TEP** domains provide the opportunity for facilitators to explore *current* individual **AND** team views of the effectiveness of team leadership; the cohesiveness and attractiveness of the team; and, the energy that the team generates in pursuit of corporate goals.

Learning and Development specialists and Change Facilitators will find that the **TEP** is a powerful tool when making team or group change management interventions.

The output provides a rapid, graphical way of identifying team strengths and challenges.



THE TEP SCALES

TEAM LEADERSHIP

Role clarity Communication Decision making Resources

TEAM COHESIVENESS

Collaboration Conflict Resolution Trust Values

TEAM ENERGIES

Energy Positivity Focus Locus of control

The **TEP** team report provides:

- A full narrative report on each of the scales
- Graphical representation of the scores
- Developmental suggestions for the team



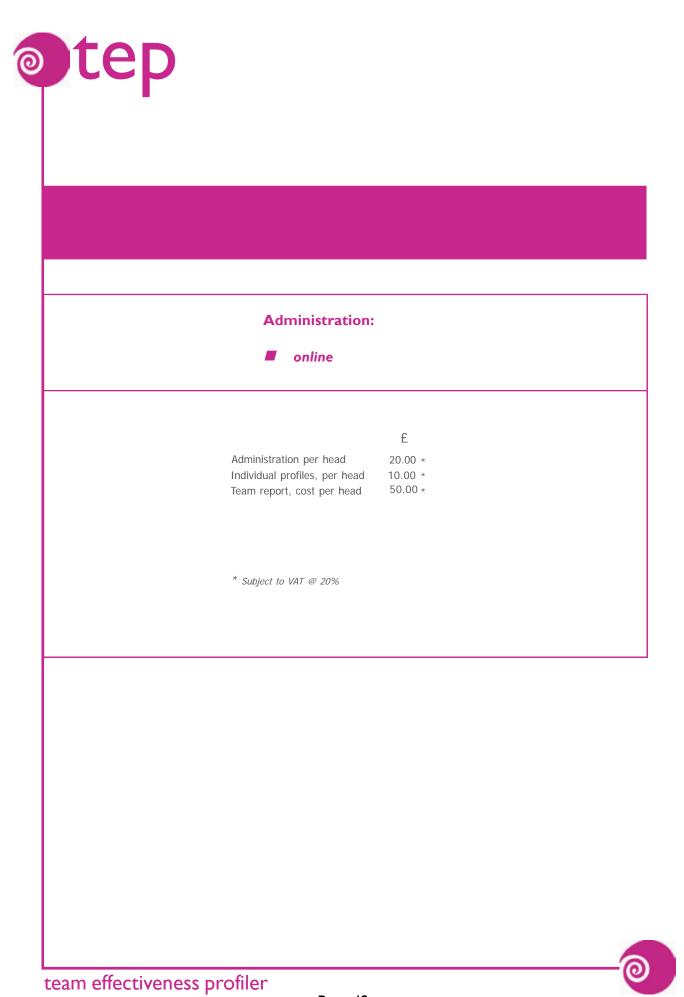
The TEP can be used with teams at all levels within the organisation.

Administration and scoring only training requirements Online administration via KCP. No training requirements.

Interpretation and Feedback training requirements Expert interpretation and report production by KCP.

You may therefore access the **TEP** immediately.

- A powerful development and change management tool
- Detailed graphical and narrative reports for ease of interpretation
- Competitively priced no expensive licensing fees volume discounts available
- Online administration
- Quick completion time (approx 15 minutes)





career preferences profiler





Part of the KCP Questionnaire Series, CPP is a self-report questionnaire specifically designed to assess career interests at all levels..

Using both Jungian preferences and Holland's seminal model of occupational interests, the CPP is a rapid and effective way of exploring the strength and direction of an individual in relation to career choice.

It may be used at the start of someone's working life, or at subsequent stages - perhaps where new directions are sought or forced upon people.



THE CPP SCALES

Gregarious vs Reserved Concrete vs Imaginative Logical vs Empathetic Structured vs Adaptable

Artistic

Conventional

Enterprising

Investigative

Realistic

Social

The CPP Profile provides:

Graphical representation of the scores





CPP can be used at all levels from school leaver upwards.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Personality)

Users of other substantive questionnaires, e.g. 16PF, MBTI, $OPQ^{(R)}$ or CPI may access CPP immediately.

- A powerful development and career choice tool
- Detailed graphical profile and narrative report for ease of interpretation
- Competitively priced no expensive licensing fees
- Quick to administer (approx 8 minutes)

Administrat	tion:	
Online: Admin/profile chart &	£ & report 15.00 *	
* Subject to VAT	- @ 20%	



high level ability tests





Supra is a unique series of **very high level problem solving tests** specifically designed for the assessment of very high potential graduates, managers and professionals.

The **Supra Ability Test Series** breaks new ground because it is based around an integrated work-related scenario. Unlike other commonly used batteries, the Supra Series reflects real life problem solving, by presenting items within known parameters and then requiring candidates to integrate and manipulate information just as they would at work. The test series comprises:



Verbal Critical Reasoning measures the ability to identify logic or the lack of it in complex verbal information.



Numerical Critical Reasoning measures the ability to manipulate and integrate complex numerical, financial and graphical data.



Creative problem Solving measures fluency, laterality, originality - the ability to generate ideas; look at problems from new angles; and, think with originality.



Written Communication measures the ability to structure a report; to write grammatically; and, to communicate in a lively and persuasive way.



Reference material Supra ability tests are based around around a common work-related scenario.

Internal consistencies of the ability tests, as given by Cronbach's Alpha are:

Verbal reasoning	0.85
Numerical reasoning	0.86
Fluency	0.77
Lateral Flexibility	0.72
Originality	0.65







Supra is suitable for very high potential graduates through to senior management positions.

Administration and scoring only training requirements RQTU - Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Ability).

Users of other ability tests can access the Supra Series immediately.

- Very high reliabilities
- Strong validity data
- Can be administered together or separately
- Competitively priced no expensive licensing or leasing fees
- Realistic, integrated scenario greater candidate acceptance





Administration

■ paper & pencil only

	£	
Reference material (25s)	275.00	*
Verbal booklets (10s)	250.00	
Verbal answer sheets (50s)	90.00	*
Verbal scoring key	20.00	*
Numerical booklets (10s)	250.00	
Numerical answer sheets (50s)	90.00	*
Numerical scoring key	20.00	*
Creative problem solving booklets(10s)	120.00	*
Written communication booklets(10s)	85.00	*
Individual admin/scoring bookets	30.00	

* Subject to VAT at 20%.





graduate and managerial ability tests



kcp prima series

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graduate	al and numerical reasoning ability associa and management roles in a broad range c	ated with entrants and incumbents in of sectors from financial services,
manufact	and management roles in a broad range o uring, commerce, the public sector throug	of sectors from financial services,
manufactor The Prir	and management roles in a broad range of uring, commerce, the public sector throug ma series comprises:	of sectors from financial services, gh to general management.
manufact	and management roles in a broad range of uring, commerce, the public sector throug ma series comprises:	of sectors from financial services, gh to general management. test duration: 8 minutes (15 ite
The Print • • • • The Show	and management roles in a broad range of uring, commerce, the public sector throug ma series comprises: SVT (the Short Verbal Test)	of sectors from financial services, gh to general management. test duration: 8 minutes (15 ite test duration: 15 minutes (16 ite tical reasoning – the ability to identify

The **Short Numerical Test** is a measure of numerical critical reasoning ability – the ability to deal with multiple numerical concepts and make sense of them as opposed to arithmetical processes (although these are obviously a factor), and incorporate issues such as graphs, ratios, percentages, percentage changes, foreign exchange rates etc.

The **SNT** was originally developed for one of the world's leading oil companies. Their requirement was for a test that could be used in pre-screening applicants (alongside other data) for graduate and managerial positions where high-level numerical ability was essential for effective performance. A sample of graduates completed the SNT and SHL's NMG. The correlation coefficient between the SNT and SHL's NMG was no less than 0.75 confirming that there was a strong relationship between the two tests.

The **SVT** was subsequently predicated along the same lines as the SNT. However, in this case the criterion measure was KCP's APST (now Supra) Verbal Reasoning Test. This test is generally regarded as measuring verbal critical reasoning ability at the highest level of item difficulty. A composite sample of graduates and managers produced a correlation of 0.74 between the SVT and the APST(V), again demonstrating a strong correlation between the two tests.



KCP's Prima Series can either be used by graduate and management recruiters as part of their pre-screening process, or as a standalone battery, as is the case with a large number of KCP's test users. For most organisations, it is important that potentially able performers are identified at an early stage, and especially before candidates are invited to lengthy and expensive assessment centres.

Administration and scoring only training requirements RQTU- Assistant Test User

Interpretation and Feedback training requirements RQTU - Test User (Ability)

Users of other ability tests can access the Prima Series immediately.

- Very high reliabilities
- Accurate predictors of performance on longer tests
- Can be administered together or separately
- Rapid administration times
- Computer generated reports are sent immediately on completion of online versions
- Competitively priced no expensive licensing or leasing fees
- Full range of administration options including the internet





Administration online paper & pencil

£
33.00 *
33.00 *

	£
Paper & pencil	
Administration & scoring (each) 30.00 *
SVT booklets (10s)	195.00
SVT answer sheets (50s)	75.00 *
SVT scoring key	20.00 *
SNT booklets (10s)	195.00
SNT answer sheets (50s)	75.00 *
SNT scoring key	20.00 *

* Subject to VAT @ 20%





admin/clerical ability tests



kcp integra series



KCP's Integra Series is suitable for clerical, administrative, customer service and retail staff. Educational attainment of GCSE level or above is necessary.

Administration and scoring only training requirements Level A Certificate of Competence in Test Administration

Interpretation and Feedback training requirements Level A Certificate of Competence required.

Users of other ability tests can access the Integra Series immediately.

- High reliabilities
- Accurate predictors of performance
- Can be administered together or separately
- Rapid administration times
- Computer generated reports are sent immediately on completion of online versions
- Competitively priced no expensive licensing or leasing fees





KCP's Integra Series is suitable for clerical, administrative, customer service and retail staff. Educational attainment of GCSE level or above is necessary.

Administration and scoring only training requirements Level A Certificate of Competence in Test Administration

Interpretation and Feedback training requirements Level A Certificate of Competence required.

Users of other ability tests can access the Integra Series immediately.

- High reliabilities
- Accurate predictors of performance
- Can be administered together or separately
- Rapid administration times
- Computer generated reports are sent immediately on completion of online versions
- Competitively priced no expensive licensing or leasing fees





Administration online paper & pencil PC

£

Online (FIT/NCT/DET)

FIT admin/report	10.00 *
NCT admin/report	10.00 *
DET admin/report	10.00 *

PC-based (DET)

Software shellsFoCDET units (1 per admin/report)10.00 *

Paper & pencil (FIT/NCT/PRT)

Individual admin & scoring	<i>3</i> 0.00 *
FIT booklets (10s)	160.00
FIT answer sheets (25s)	40.00 *
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